



**PUT YOUR
ASSETS
IN THE
SAFEST
OF HANDS.**





The safest of hands

In an industry that depends on trust, we lead the way. Our disciplined military values mean we take pride in delivering exceptional levels of service and working to the highest standards.

Due to our ethical, staff-centred approach, our workforce offer a professionalism, commitment and integrity that are unmatched.

We work throughout the UK with clients large and small. In today's uncertain world, we stand ready to meet any security challenge.

Our military heritage is at the heart of everything we do, proven by our discipline, integrity and commitment to excellence. As an ethical business, we take our Corporate Social Responsibility seriously - we're driven by the need to create positive change in the world.

We proudly employ ex-Armed Forces personnel, and look after them well. Their valuable skills and experience are a major asset to our business and our clients; they have a professionalism that is unmatched in the industry.

It's what makes us different

Unlike many security suppliers, our management team come from a range of business and commercial backgrounds, so we have a deep understanding of our clients' businesses. Our goal is to shake up the industry, bring progress and innovation into the market, and create better smarter solutions for every one of our clients.

MILITARY DISCIPLINE.
ETHICAL MINDSET.

OUR PEOPLE

Our disciplined military background has instilled a culture of integrity that is the backbone of everything we deliver.

MANAGEMENT TEAM



Team

As security specialists, we know our people are our greatest asset. Many of our staff have an Armed Forces background, joining us from among the most prestigious, renowned regiments and battle-honoured brigades. Their military experience ensures our team has the knowledge, training and mentality to succeed in even the most challenging security roles. It's talent that is hard to find.

Every member of our management and operational teams has undergone extensive vetting and training. We are all fully licensed to SIA industry standards, and we have a strong commitment to ongoing training and career development for every member of the team.

Leadership

The Vigilance management team are commercially astute and highly experienced, with extensive security, corporate and military expertise. We excel at hiring the best people and delivering exceptional service to our clients. We run as a tightly knit team - a family - taking great pride in our work.

Values

Vigilance personnel are clearly of a different calibre. Our disciplined military background has instilled a culture of integrity that is the backbone of everything we deliver. We're constantly learning, challenging ourselves to stay the best in the business.



OUR SHARED VALUES

Our Corporate Social Responsibility

As a strongly ethical and moral business, we measure our success against our four guiding principles: act ethically, raise awareness, engage with communities and assist charitably. Many of our clients have a similarly strong focus on Corporate Social Responsibility, and have chosen to partner with us as a result. We're only ever as good as what we're giving back.

Honouring our military personnel

Our close engagement with the Armed Forces empowers ex-servicemen and women to make the most of their valuable training and skills. Joining the Vigilance family gives them a positive route back into civilian life. We offer training, support and structure, and in return they give us their commitment, expertise and work ethic - a very fair trade.

Work in the community

We run fundraising activities and awareness campaigns throughout the year. Our current school building project in Nepal broke ground late last year and is due for completion imminently. Our work in the community is of fundamental importance to us and we will continue to seek out other areas from which we can have a positive impact.

OUR SERVICES

Simply stated,
we work harder,
go further and
do more.

Meeting your every security need

In today's uncertain world, security is not something you can afford to get wrong. Our extensive range of services can be tailored to your specific needs, and our team will work 24/7 to protect your assets from any eventuality.

Our clients rely on Vigilance to deliver outstanding security services, doing whatever it takes to get the job done. Simply stated, we work harder, go further and do more.



SECURITY IN RESIDENCE

Safeguard your unoccupied property from the risks of squatting, vandalism and theft. Our dedicated professional officers will live on-site 24/7, looking after the property and providing absolute protection from every eventuality. Our team has the training, the qualifications and the experience to ensure your assets are in the safest of hands. This flagship service is what our reputation was founded upon.



CONCIERGE

Protection with a smile. Ensure you're making the right first impression with our front of house security specialists. Polished and proactive, they combine their excellent people skills with a highly trained security background. Many have worked at the highest levels protecting VIPs and royal families, so they're perfectly positioned to impress both you and your customers.



GUARDING

Our personnel are the backbone of our business, and stand ready to provide outstanding guarding services wherever and whenever you need them. With a large proportion of ex-Armed Force operatives in our team, you can trust us to supply robust, capable, reliable professionals who take pride in what they do.



SECURITY FUNDAMENTALS

We work flexibly, adapting to each client's unique - and changing - requirements. We offer a complete suite of services: auditing your current situation; supplying our highly trained personnel; security hardware or technology as needed; the daily management of your security team; ongoing assessment and evolution of our services in step with your changing needs. We'll quickly create a bespoke package tailored to your situation and budget.

YOUR SECURITY JOURNEY

Our evolving protection solutions

From the moment you begin working with us, you'll see what makes us different - we never rest on our laurels. We create solutions designed for your unique needs, and continually refine our services as your situation changes. It's a cycle that means you're always getting the best possible security.



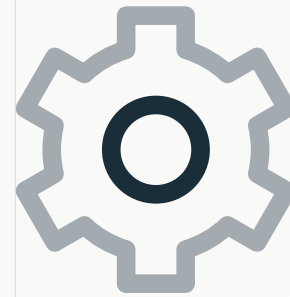
WE LISTEN

Your security needs are unique. We'll gain an in-depth understanding of your business and requirements, enabling a thorough analysis of the risks you face. We aim to build a solid partnership from day one.



WE RECOMMEND

Using an open, flexible approach, we'll work with you to agree a bespoke service proposal designed to meet your specific needs and budget.



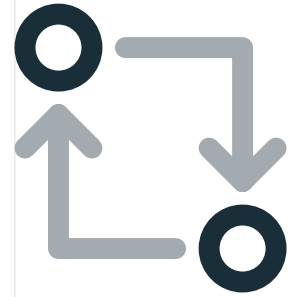
WE IMPLEMENT

With typical military efficiency, we'll quickly put everything in place: contracts, SLAs, procedures - and most importantly, our highly trained and motivated team of dedicated security experts. It's time for us to deliver.



WE EVALUATE

When everything's running smoothly and according to plan, we fight complacency. Daily reporting, routine risk assessments and regularly seeking your feedback keeps us on our toes for the length of the assignment.



WE EVOLVE

Are we still effective? Has the risk changed? We're continually thinking ahead, analysing and adapting to your changing needs to protect you from the risks of the future.

SECURITY WITH INTEGRITY

CORPORATE

CORPORATE

Businesses rely on us daily

Businesses large and small rely on us to protect their assets, property and people from every risk. Our commercial mindset and business experience put us ahead of the security pack.





GOVERNMENT

Keeping the Public Sector safe

We keep the Public Sector safe, protecting personnel and property from the threats of today's uncertain times.



GOVERNMENT

PRIVATE



PRIVATE

Protecting what matters most to you

We work with VIPs, royalty and high-net-worth families to protect what matters most to them – using the highest levels of service and discretion.



PRIVATE CASE STUDY



MULTI-MILLION-POUND PRIVATE RESIDENCE, CENTRAL LONDON

ASSIGNMENT

Multi-million-pound private residence, central London.

SOLUTION

- A comprehensive security audit to assess all risks to property and persons – and to suggest the most effective protection measures
- Supply and installation of security fundamentals, such as externally monitored CCTV systems
- Security guarding of the property, keeping it secure year-round
- Close protection of the client and family when in the UK

SITUATION

One of London's most expensive homes, this high-profile property in Knightsbridge was vulnerable to unauthorised access, burglary and press intrusion. It was owned by a high-net-worth international client, who also wanted to protect themselves and their family from the risk of kidnap and other crimes.

OUTCOME

- The tremendously valuable asset is fully protected from potential risks
- Having a consistent and capable team ensured a coherent, structured security approach
- Additional external monitoring assures a rapid reactive capability
- The client can be assured that their family – and valuable home – are in safe hands

ASSIGNMENT

High-rise corporate HQ for global financial institution.

SOLUTION

- Control access for employees and visitors with a high-quality 24/7 concierge presence in the building
- Security guarding to control goods and services access, external patrolling, and systems monitoring
- Security fundamentals including fire marshalling, emergency first aid, and rapid-response team

SITUATION

Home to a large financial services corporation, this 50-storey tower in Canary Wharf required a number of security measures. Given the industry and location, the client was extremely sensitive to the risks posed by unauthorised access and other security breaches. We were briefed to provide a comprehensive range of our services. This included supplying SIA-licensed concierge personnel, providing a highly polished front-of-house presence around the clock.

OUTCOME

- Client has peace of mind, knowing their headquarters, employees and other assets are properly protected from security and other risks
- Visitors encounter helpful, professional and friendly front desk staff, giving a positive first impression of the building and the business
- Our highly trained personnel are ready to respond to every eventuality, including fire or injury

CORPORATE CASE STUDY



HIGH-RISE CORPORATE HQ FOR GLOBAL FINANCIAL INSTITUTION

COMPLIANCE

As security professionals, compliance is integral to our operation. We maintain the highest standards, and regularly undergo the most scrupulous auditing, so that we are working at the highest levels.

Our operational staff undergo rigorous vetting and training, and we push them to further develop their skills and qualifications throughout their time with us. Every member of operational staff is individually SIA licensed to Door Supervisor level or higher.

We are, of course, fully insured with our own Employer's Liability Insurance, and with Public & Products Liability Insurance policies carrying indemnity limits of up to £10,000,000 for any one claim.



TERMS AND CONDITIONS

Please see our full terms and conditions at:
www.vigilanceprotects.com



GET IN TOUCH

We believe we are the best of the best – and we work hard to keep it that way.

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